





ABOUT US.

Sapphire Support has quickly become a well-established boutique NDIS Service Provider on the Sunshine Coast and Moreton Bay Region for:

- Supported Independent Living (SIL)
- Specialist Disability Accommodation (SDA)
- Community Participation (CP)

The Sapphire Family is made up of individuals who have extensive experience in the disability field. Everyone from the General Manager, Service Coordinators, our Senior in-house Registered Nurse through to our HQ and maintenance team know our clients on a personal level. Our family members also have personal connections and lived experience with loved ones who have a varying range of disabilities. We believe the best approach to superior client care and independent living is born from inclusion and a person-centred focus, resulting in clients living their best lives.





SUPPORTED INDEPENDENT LIVING.

SIL provides you the opportunity to live as independently as possible, while having access to help and/or supervision for daily living tasks.

When you become part of the Sapphire Family, we help support you to develop your skills and independence while working on making progress with your personal NDIS goals. We understand how challenging the move from home into SIL can be (for everyone) which is why we ensure your transition is delivered at a pace you are comfortable with.

What you can expect from your Sapphire Family:

- Person-centred support from trained and experienced staff to meet your needs (drop-in or 24/7 support with sleepover)
- Assistance with developing skills around personal care routines, housekeeping, budgeting and social skills
- Home placement in locations that take into consideration your weekly routines and appointments
- Homes that have easy access to public transport, shops, community facilities
- Well maintained, functional, safe and secure homes.





CLIENT TESTIMONIAL.



Our daughter started her journey with Sapphire Support with severe depression and anxiety. She would not engage with health professionals or support workers. We first engaged Sapphire for Respite Care, which she just loved.

After such a successful encounter she decided to use Sapphire Support Workers for her everyday care. This has been very helpful and she has become much more outgoing and engaging in lots of activities in the Community. Her Support Workers have been matched to her likes and have always been prompt and professional.

Today she is living in Sapphire Support SIL Accommodation and is developing into a productive individual, looking after herself and working in outside employment. Her needs are being met on a daily basis; she has gone from being desperately unhappy to a much more satisfied and content person.

Lynne & Geoff





SPECIALIST DISABILITY ACCOMMODATION.

SDA is housing designed with accessibility in mind to facilitate independence when you have high support needs.

The Sapphire Family will help you settle into newly built, modern SDA homes on the Sunshine Coast. Our homes are bright, welcoming and feature the latest smart-home technology. Enjoy a functional kitchen with height-appropriate benchtops, wide doorways, accessible shower/restrooms and fully maintained landscaped gardens.

We understand your needs and are ready to assist you along your journey of living your best life.

Now is the time to feel in control and secure in your quality forever home supported by the Sapphire Family.





CLIENT SPOTLIGHT.

Phil is on the Autism Spectrum and first joined the Sapphire Family in 2019 in shared SIL Accommodation. Our Support Workers and HQ Office team have had the pleasure of assisting Phil overcome many personal challenges. He has developed his independence, goal by goal, over the past few years with help from the Sapphire Family.

Phil now resides in a Sapphire SIL home near the beach where he takes pride in maintaining the lawn on his own. He also enjoys regular fishing outings, opportunities to go shopping as well as spending time with his dog, Daphie. Phil's love of animals is shown through thoughtful ways he cares for his birds, fish and cat, 'Princess Bella'.

Phil's NDIS goals include being part of the community and socialising with new people. He achieves this by travelling to Brisbane to watch AFL (Brisbane Lions) matches as well as supporting his local team, (The Falcons) closer to home. Phil loves his music and has a great number of 'dad jokes' for anyone who he gets a chance to tell them to!

The Sapphire Family continue to take on board what is important to Phil, helping him to feel safe, comfortable and familiar with his support team, which in turn enables him to live his best life.





COMMUNITY PARTICIPATION.

Social and Community Participation Services are NDIS funded services designed to support people with a disability who want to take an active role in their community. CP also benefits families by being able to have some respite for a designated period of time per day or week.

The Sapphire Family is a recognised Social and Community Participation Provider (CP Provider) on the Sunshine Coast. Our CP activities are all about the individual, whether it be activities that nurture NDIS goals, or your general personal interests. The list of community activities can include everything from going to the beach, having coffee at the local café, participating in a class (art, writing, music etc) or simply just taking in the sights and sounds of your local area.





